

Help Desk Ticket Tracking System

Help Desk Ticket Tracking System (Numara Footprints). The help desk software has greatly improved the way requests for assistance (i.e. "tickets") are managed and tracked in order for the CLC to provide better service to our community. As a user, this system will benefit you as follows:

- You can send emails to helpdesk@kentlaw.edu to request assistance.
- You can also create a ticket online, if you wish, at www.kentlaw.edu/pchelp. For your convenience, this link is available on the Chicago-Kent web site under the student drop-down menus. Simply click on "**PChelp**".
- You will be able to check the status of your ticket on-line through the web.
- You will also be able to add additional information to your original requests on-line through the web.

In order to view and print out the documentation on how to use the Help Desk Ticket Tracking System, please click on the link below.

[PC Help Ticket Tracking](#)